FIFTH SEMESTER B.Sc. DEGREE EXAMINATION, NOVEMBER 2016
(CUCBCSS-UG)
Psychology
PSY 5B 05 (01) ORGANIZATIONAL PSYCHOLOGY

Time: Three Hours
Maximum: 80 Mark

Section A
Answer all questions

1. A socially defined position of Tank given to group members by others is __________

2. The full form of ESOP is __________

3. The theory of leadership developed by Robert House is known as __________

4. A physiological or psychological deficiency that makes certain outcomes appear attractant is called __________

5. The number of levels and manage an organization has is determined by __________

6. The basis by which jobs are grouped together is called __________

7. Conflict which relates to the content and goals of the work is called __________

8. Acceptable standards of behaviour within a group shared by group members is called __________

9. Vertical expansion of jobs is called __________

10. Application of reinforcement theory to individuals in work setting is called __________

(10 x 1 = 10 marks)

Section B
Answer all questions

11. Define matrix structure,

12. What is filtering?

13. What is perception?

14. Define Theory X and Theory Y.

15. Define bureaucracy.

16. What is meant by group norms?

17. Define MBO.
18. What is meant by employee involvement?
19. What is a networked organization?
20. Define non-verbal communication.

(10 x 2 = 20 marks)

Section C
Answer any six questions

21. Give a detailed account of OB MOD?!
22. What are groups? Give a brief description of the different types of groups.
23. Define communication and list its four functions.
25. Explain the path goal theory of leadership.
26. Describe McClelland's theory of needs.
27. What is meant by job enrichment? explain.
28. What is conflict? Give a detailed account of the conflict process.

(6 x 5 = 30 marks)

Section D
Answer any two questions

30. Describe in detail the behavioural theories of leadership.
31. What is stress? What are the causes of stress? What is stress management?
32. What are the challenges and opportunities in the field of organisational behaviour

(2 x 10 = 20 marks)